



Terms and conditions

Floral tributes will be made up on the day of delivery to ensure freshness.

We will take a digital photo of your ordered item, at the location you requested. This will be your proof of delivery and fulfilment of your order and will be posted or e-mailed to you. We will also have a copy for our records. The copy we hold will not be used for any promotional purposes.

We accept no liability for any loss or damage arising after our visit.

The information we collect from you is to enable us to provide the service and for no other reason.

All our work is carried out within local authority and church guidelines and regulations.

Following acceptance of your order we will confirm the details and submit an invoice for payment which will form the basis and commencement of the agreement.

We accept personal cheques, cash, bank transfers and standing orders.

If you feel that you have cause for complaint please contact us immediately and we will aim to resolve any issues as quickly as possible.

Ordering

Please get in touch with us to discuss your requirements. We will then send you a written quotation for you to check and confirm the details.

If your request conflicts with a cemetery or burial sites' rules and regulations (they all differ) we will notify you so that alternatives may be discussed.